
2025

Annual Report

Inspiring our community to connect humanely with animals



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Every year, donors and volunteers ensure that PAH achieves meaningful outcomes across our community.

And 97% of the funding for those outcomes is from people like you – thank you!

Dear Friends and Supporters,

You are the reason that Palo Alto Humane is able to respond immediately and fill the gaps where other resources do not exist. Your contributions power our mission *to inspire our community to connect humanely with animals*.

In a year that was marked by societal and economic challenges, PAH was able to pivot wherever and however we were needed: providing assistance for the unexpected high cost of emergency veterinary care, helping reduce pet overpopulation, and bringing the joy of a pet's affection across our communities.

- When PAH eases the financial burden of emergency veterinary bills, pets don't face the dire options of surrender or euthanasia, and they stay with the families who love them
- When PAH ensures companion pets and community animals are spayed or neutered, fewer homeless animals are entering shelters
- When Visiting Pals teams visit libraries, schools, senior centers, and offices, people get to bask in the light of a pet's attention, reminding us of the importance of having animals in our lives

The PAH team is small – but mighty. We are proud of the accomplishments we have made together in 2025 and we look forward to seeing you by our side during 2026: generating life-saving outcomes, increasing our impact right here in our own communities, and contributing to a better world for pets and people.

With immense gratitude,

Robert T. Armbrust
President and CEO



PAH Board of Directors

Andrea M. Gandolfo, Chair
Bailard

David Rutan, Secretary
Wizdom on Wheels

Brooke Bueno, Treasurer
Adobe

Sue Klapholz, MD, PhD
Impossible Foods (retired)

Matt Maricic
Wilson Sonsini

Colleen McCoy, DVM
SAGE Veterinary Centers

Andrea Romano
Atomic Machines

Patti Yanklowitz, MD
Palo Alto Medical Foundation (retired)

Our Impact



Veterinary Assistance

PAH offers multiple programs to help animals in our community receive essential veterinary care.

Pet Health Assistance bridges the gap for families facing urgent, unexpected veterinary bills. PAH is proud to be able to help pets and their people when they need it the most.

PAH's **Spay and Neuter Program** helps ensure free and low-cost spay and neuter services for those in need of financial assistance. PAH also supports spay and neuter for community cats who are looked after by volunteer caretakers.

Our veterinary programs help pets live healthier lives and keep them out of crowded and resource-strapped shelters and rescues.

\$208,697

spent on emergency veterinary cases, critical care, and spay and neuter surgeries

350

pets and community animals helped through PAH veterinary assistance programs, totaling 362 procedures

\$600-\$700

paid by PAH per case (excluding spay and neuter surgeries)

171

cases addressed critical and emergency veterinary needs

191

spay and neuter procedures performed on community and companion animals, preventing the births of thousands of animals over the next year



20

local rescue groups supported directly by PAH in veterinary emergencies or critical care circumstances





Our Impact

The cost of veterinary care remains staggering

PAH is grateful that our partner vets discount their services so that we can help even more pets and the families who love them.

22

partner veterinarians from Palo Alto to Fremont to San Martin to Santa Cruz discounted their services by \$84,282

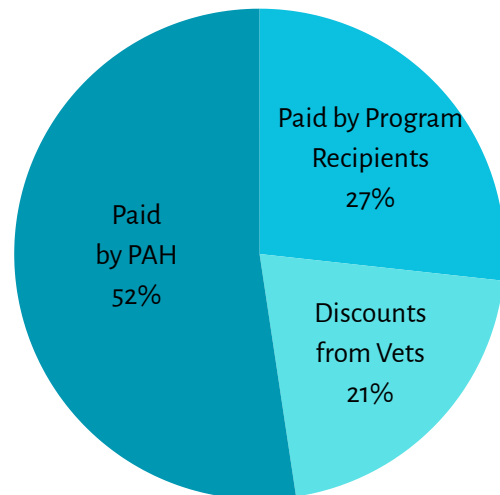
17%

families who contributed monetarily to their pet's veterinary bills (excluding spay and neuter)

A Community Effort

Total Cost of all Veterinary Invoices:

\$401,341



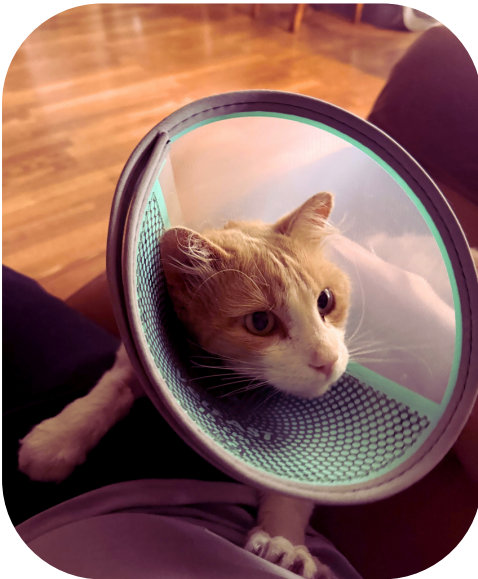
Bille Corinne Sarzin Emergency Pet Care Fund

Bille, a long-time supporter of PAH's work, knows that veterinary visits can be challenging both emotionally and financially. In 2025, Bille generously increased her support in order to provide much-needed funds to help pay for additional emergency cases.

Thanks to Bille's support, PAH is able to help more pets and families in greatest need across numerous communities in Santa Clara County and neighboring cities in San Mateo County.

Thank you, Bille!

Reducing the strain on the animal-welfare ecosystem



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A family took in a stray cat named Memo (named as he arrived on Memorial Day). Memo developed a severe facial abscess requiring emergency veterinary care. Memo's person, a retired grandfather living in Gilroy, wasn't able to afford treatment. Thanks to Palo Alto Humane's financial support, Memo received life-saving surgery (via vet partner VCA San Martin) and made a full recovery. He now thrives as a spoiled indoor pet, bringing joy to the family's grandfather, who recently had lost his previous cat.

“He started to knock over water bottles on tables, reminding us that no matter how good and sweet he is, he is still a cat.

Thank you on behalf of Memo and our family.”

Memo's Family

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PAH's Pet Health Assistance has prevented the euthanasia of any pet at our clinic due to cost – and enabled us to help local rescues on a larger scale.

Your program saves lives in extreme cases, ensuring people don't have to surrender or euthanize their pets because they can't afford emergency care.

KATIE VAN TASSEL, VCA SAN MARTIN

PAH Veterinary Partner

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Our Impact

Visiting Pals

Those who have had the fortune to be in the company of pets know the delight of their companionship and soothing presence. Not everyone can have pets in their lives, so PAH created Visiting Pals. This program brings a joyful experience of a pet's attention and affection to many in our community.

- 126** visits to schools and universities, libraries, senior centers, mental health facilities, offices, and more – **a 57% increase from 2024!**
- 595** people as young as 5 years old to the age of 103 (yes, 103!) experienced the joy of a Visiting Pal
- 28** volunteer pet-and-human teams
- 31** locations throughout Santa Clara County hosted Visiting Pals



Celebrating the human-animal connection...

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Some of my favorite Visiting Pals outings are visits with seniors and people who need memory care.

Ohana may be vision impaired and completely unable to see, but this doesn't stop her from making an emotional connection with everyone she meets. She has an uncanny ability to read the room and engage with people on their terms.

I enjoy hearing seniors' stories about the dogs that they have loved. Everyone deserves to feel the unconditional love of a pet, and I can't think of anything more therapeutic than having a dog visitor.

LINDSAY HARRIS,
PAH Visiting Pals Volunteer and Donor

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Extending our deepest appreciation to our veterinary partners

PAH Veterinary Partners

Our veterinary partners contribute not only by providing care, but also by discounting their services, making it possible to help even more pets. In 2025, PAH's veterinary partners collectively discounted their services by \$84,282.

- Alpine Animal Hospital
- Alta View Animal Hospital
- Alum Rock Animal Hospital
- Animal Medical Center
- Apex Veterinary Specialists
- Ark Veterinary Care
- Exotic Pet Clinic of Santa Cruz
- For Paws Spay & Neuter Clinic
- Live Oak Veterinary Hospital
- Nine Lives Foundation
- Oakridge Veterinary Clinic
- Pet Emergency & Specialty Center of Marin
- SAGE Veterinary Centers
- Silicon Valley Animal Control Authority
- UC Davis Veterinary Medicine
- UNI Pet Clinic
- United Pet Hospital
- VCA Palo Alto
- VCA San Martin
- VCA Winchester
- Veterinary Emergency Group Palo Alto
- Veterinary Emergency Group San Jose

